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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: James D. MARK ET AL.

Serial No: 09/447,259

Group Art Unit: 3623

Confirmation No.: 3586

Filed: November 23, 1999

Examiner: D. Robertson

For: INTERACTIVE SYSTEM FOR MANAGING QUESTIONS AND ANSWERS
AMONG USERS AND EXPERTS

AMENDMENT AFTER FINAL REJECTION

Commissioner of Patents and Trademarks
Washington DC 20231
Attention: BOX AF

Sir:

It is respectfully requested that the following amendment be entered in order
to place the above-identified, finally rejected patent application in condition for allowance